



Vocational English

4 hours

English

Leadership

Team Member

Leadership | Team Member Courses

There is no doubt that interpersonal communication is key to both professional and organizational success. Simple miscommunication or misinterpretation amongst individuals and team members due to accents, grammar mistakes, and choosing the wrong words can lead to unintentional workplace errors, distrust, and stereotypes. Consequently, organizational productivity and revenue suffers as a result. Beyond that, individuals who struggle to accurately convey their needs within the workplace may also find it frustrating because they are unable to express their thoughts, feelings, and opinions in a clear and concise manner. This leads to further frustration by not achieving individual and/or team goals. This impact may also be seen and felt in the individual's work performance.

Facilitators will work with individuals (whose first language is not English) to strengthen their core language skills and build their confidence. Individuals will see results as they practice and develop stronger pronunciation skills, build a more robust workplace vocabulary, improve their active listening skill, write more effective emails, and improve their overall interpersonal communications skills.

This course will enable individuals to . . .

- Be more clearly understood by accentuating important details correctly.
- Not feel overwhelmed and struggle with the English grammar rules.
- Improve communication amongst team members causing better productivity, less frequent mistakes, and improved quality of services and/or products.
- Reduce errors due to English not being used consistently as the main method of communication in the workplace.
- Lessen the feeling of frustration because they cannot communicate freely.