



Trust

4 hours

English

Leadership

Leadership Course

What is trust? And what does trust have to do with a business being successful? Everything. Trust is directly linked to employee engagement, retention, productivity, and innovation. Without trust, leaders are seldom considered great leaders. And individuals who demonstrate and inspire trust generates a higher level of performance and commitment from others: both their teams and senior management. A leader who has established their trustworthiness are more likely to be successful in driving organizational goals and initiatives.

Leaders are introduced to ways to enhance trust. They learn which actions they may take to build and sustain relationships with trust as its core foundation, along with the common barriers that can prevent, erode and/or destroy trust. It allows the leader to practice recognizing the signs so they can take steps to minimize the risk of losing trust. Leaders will also learn how to apply these skills to build trust, to grow relationships based on trust, to use trust to encourage team members to take risks, identify and solve problems independently, and to collaborate to achieve the desired business results through trust.

This course will enable leaders to . . .

- Provide tools so that employees are more trustful of their leaders.
- Surface and deal with issues that negatively affect teamwork and productivity among team members, across departments.
- Become aware of untrustworthy behaviors that may be exhibiting.
- Know how to build or repair trust and understand how critical it is to do so.

Talent Tip.

If trust is an individual, group or organizational development need, consider our Five Behaviors solution on page 36. The solution includes a personalized assessment and training course. If you only have one individual or a few individuals, we can also provide customized coaching!